

TURN

THE UTILITY REFORM NETWORK

Lower bills. Livable planet.

ANNUAL REPORT

2021/2022



TURN BELIEVES WE CAN & SHOULD
live in a society where power, broadband,
& phone service are treated as basic
human rights for all families



Protecting Pocketbook & Planet



THE UTILITY REFORM NETWORK

Lower bills. Livable planet.

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FROM THE EXECUTIVE DIRECTOR

“TURN is redoubling our work to stand up for clean energy, wildfire safety, broadband access, equity, and above all, affordable monthly bills...”

HAPPY HOLIDAYS TURN CHAMPIONS... AND THANK YOU!

You have been in my thoughts as 2021 winds down. I hope this year has brought you enough satisfaction and joy to make up for the ups and downs of the pandemic, hopes and worries about vaccinations, and on again and off again mask rules.

I am excited to share with you some key TURN accomplishments for the past year, as well as some highlights in store for 2022.

Thanks to you and your letters, petitions, and support, **TURN prevailed in winning \$1 billion in state funds to help pay the back debt of millions of utility customers** unable to pay their utility bills due to job losses during the pandemic. This success also **benefits all ratepayers of Edison, SDG&E, SoCal Gas, and PG&E who are relieved from covering the \$1 billion debt** which utility companies pass to customers when they can't collect payments.

Your support was also instrumental in winning a \$7 billion state investment to expand broadband infrastructure so that everyone in California can access high speed internet—no matter where they live.

Your support helped TURN prevent utility rate increases and win refunds for customers throughout California. SDG&E mismanaged an energy savings program. As a result, **TURN won a CPUC decision requiring SDG&E shareholders to refund San Diego ratepayers \$52 million and pay a fine of over \$5 million.**

TURN also won a \$2.4 billion reduction in the General Rate Case proposed by Edison, benefiting millions of Southern California residents, and won a **\$2 billion reduction** in the PG&E General Rate Case for Northern California residents.

In 2022, TURN is redoubling our commitment to clean energy, wildfire safety, broadband access, and above all, affordable monthly bills—and we can't do it alone. **We need your help to oppose the PG&E rate increase proposal to increase the typical customer's bill by \$55 a month by 2026.** We need you to stand up for solar equity to ensure that non-solar customers don't overpay for rooftop solar. We need you to support affordable internet access for everybody in California, whether they live in rural outposts or inner cities.

I invite you to make a year end gift that will support ongoing success. Next year we will continue to need your letters, input, and support in order to keep skyrocketing utility rates under control, protect our planet, and support equity in our transition to a fossil-free future. Please support TURN in winning “the most green for the least green.”

From our family to yours, we wish you a wonderful holiday season. In partnership,



Mark Toney,
Executive Director

ACCOUNTABILITY



Together, for the Greater Good

With your help, we are building greater equity, affordability, accountability, and a healthier planet

NORTHERN CALIFORNIA CUSTOMERS SAVE \$2B ON ELECTRIC & GAS BILLS

TURN won a CPUC decision slashing PG&E's 2020–2022 General Rate Case rate increase by half, saving Northern California customers \$2 billion. The decision also expanded CPUC review of PG&E spending for vegetation management and other wildfire costs related to hardening the electrical grid. This victory was the result of a heroic effort by TURN legal staff who submitted thousands of pages of testimony, as well as the contributions of hundreds of TURN members who made phone calls to public hearings, sent in letters, and supported our work with your generous contributions.

SOUTHERN CALIFORNIA CUSTOMERS SAVE \$2.4B ON ELECTRIC BILLS

TURN won a CPUC decision requiring major reductions to SoCal Edison's 2021–2023 General Rate Case rate increase, saving Southern California customers \$2.4 billion. This victory was a result of a heroic effort by TURN legal staff to submit thousands of pages of testimony fighting the rate increase, as well as the contributions of hundreds of TURN members who made phone calls to public hearings, sent in letters opposing the increases, and supported our work with special contributions.

FRONTIER CUSTOMERS WIN \$1.75B IN BROADBAND INFRASTRUCTURE

The CPUC approved the TURN proposal to require Frontier to invest \$1.75 billion in California to improve service quality, and to build out fiber-to-the-home facilities for 350,000 Frontier households. The settlement requires that almost a third of the locations would be in “less profitable” areas and includes detailed financial and service quality reporting, increased customer credits for service outages, additional worker training, short term rate freezes, and specific buildout for tribal areas. These provisions were adopted by the CPUC as requirements for Frontier to emerge from bankruptcy. TURN worked in partnership with the Public Advocates Office, Communications Workers of America, and the Yurok Tribe to ensure that Frontier would be held accountable to share benefits with all customers.



CALIFORNIA FAMILIES WIN FAIR PHONE RATES TO STAY CONNECTED

TURN won a CPUC Interim Decision that reduces phone rates to \$.07 per minute to keep families in touch with their incarcerated loved ones. The Commission found that monthly phone bills—often exceeding \$100 a month—were not just and reasonable and put incarcerated persons and their families at risk of losing the ability to communicate with loved ones and support systems. TURN organizing staff worked with over a dozen prison justice groups in and outside of California to facilitate their involvement in the CPUC proceedings, and to use their expertise to strengthen TURN advocacy.

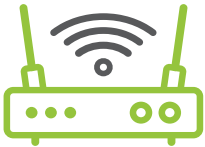


Together We Change Lives!

When we succeed, we improve the likelihood that a young person will be able to thrive in school, a family does not lose their home, and victims of wildfire and rolling blackouts are fairly compensated.

We will need your partnership in 2022 more than ever!

Below are just four of our priorities:



Broadband@Home

TURN—THE UTILITY REFORM NETWORK

Broadband@Home is a research, documentation, and action campaign designed to reduce the digital divide in the Central Valley. It seeks to document the negative health and education impacts of the digital divide; measure broadband access by income, race and household type; publish reports; and gather documentation on the impact of the digital divide on vulnerable Valley communities.



Power@Home

TURN—THE UTILITY REFORM NETWORK

Power@Home is a campaign of advocacy and outreach to ensure that all California families have access to clean, reliable, and affordable energy. TURN believes no one should be cut off from essential electricity, gas, or phone service. We work to ensure that all Californians receive fair and equitable rates, strong consumer protections, and benefit from cleaner energy.



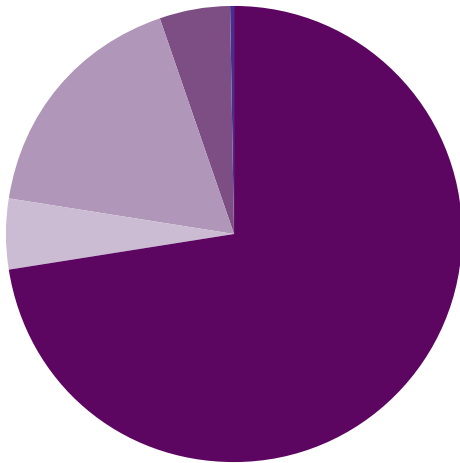
Under any circumstance, wildfire can be terrifying. Severe drought and climate change have now created the perfect set-up for mass fire events. During these crisis events, it is critical that we hold energy companies like PG&E accountable for their actions and choices, and keep the burden of fixing incompetence or indifference from falling primarily on ratepayers.



PG&E just asked regulators for a \$18.8 BILLION rate hike—on top of even more rate increase requests. Consumers continue to bear the brunt of rolling blackouts and PG&E's poor maintenance record, which has been linked to resulting wildfires. With each failure, PG&E puts the financial burden back on to ratepayers. PG&E should accept responsibility for its own failures!

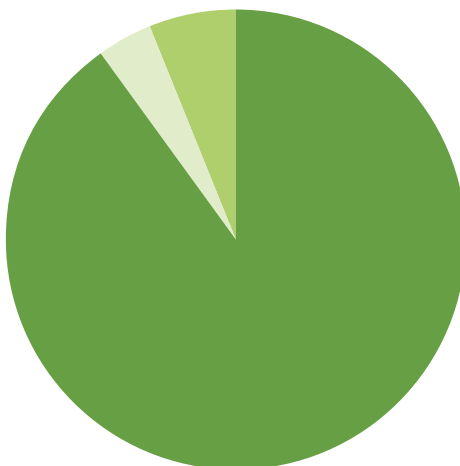
Playing a Key Role

TURN’s administrative team of CFO Richard Perez, Legal Assistant Stephen Green, and Executive Assistant Charlayne Wright do an enormous amount to keep our office running smoothly and efficiently, respond to member questions and concerns, and support our staff in myriad ways. In addition, they were responsible for over 300 written arguments submitted to the CPUC on behalf of consumers in 2021.



REVENUE & SUPPORT

Attorney Reimbursement	\$4,929,454
Contributions	\$334,829
Foundation Grants	\$1,169,700
Interest/Investment Activity	\$339,764
Miscellaneous Income	\$4,896
TOTAL	\$6,778,643



EXPENSES

Ratepayer Advocacy	\$6,043,517
Administration	\$269,777
Fundraising & Outreach	\$396,131
TOTAL EXPENSES	\$6,709,425

STATEMENT OF FINANCIAL POSITION • Fiscal Year Ending 6/30/2021

ASSETS

Cash & Cash Equivalents	\$3,139,685
Accounts Receivable	\$5,103,425
Grants Receivable	\$150,000
Prepaid Expenses & Deposits	\$45,510
Fixed Assets	\$50,600
TOTAL ASSETS	\$8,489,220

LIABILITIES

Accounts Payable	\$136,169
Consultant Payable	\$1,397,226
Accrued Vacation	\$265,866
Deferred Rent	\$64,081
Other Payroll Withholdings	\$11,333
TOTAL LIABILITIES	\$1,874,675

NET ASSETS

Beginning Net Assets	\$6,402,878
Restricted Net Assets	\$211,667
Total Net Assets	\$6,614,545
TOTAL LIABILITIES & NET ASSETS	\$8,489,220

From All of Us at TURN, Thank You!

We wish we could thank all our donors individually because we are so grateful for your support. Every donation we receive helps fund our consumer advocacy and assistance, and comes back to you in millions in savings!

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The Energy Foundation

The San Francisco Foundation

Rose Foundation for Communities and the Environment

Y&H Soda Foundation

Dean and Margaret Lesher Foundation

Legislative Champions

We know we couldn't achieve our goals without the support of our allies in the California State Legislature. We truly appreciate their hard work, and their leadership!

2019 LEGISLATIVE SESSION



Assemblymember Chris Holden

RATEPAYER PROTECTION CHAMPION

*Thank you for holding utilities accountable for wildfires!
Congratulations for **winning adoption of AB 1054!***



Assemblymember Cecilia Aguiar-Curry

PUBLIC SAFETY CHAMPION

*Thank you for standing up for reliable phone service,
and for **voting No on AB 1366!***



Assemblymember Eduardo Garcia

ZERO CARB CHAMPION

*Thank you for fighting to meet state clean energy goals,
and for **your leadership with AB 56!***

2020 LEGISLATIVE SESSION



Senator Steven Bradford

RATEPAYER PROTECTION CHAMPION

*Thank you for standing up for telecom and utility customers,
and for **challenging AB 1366 & AB 1659!***



Assemblymember Monique Limón

PUBLIC SAFETY CHAMPION

*Thank you for improving evacuation notices to residents!
Congratulations for **winning adoption of AB 2213!***



Assemblymember Todd Gloria, former

DATA PRIVACY CHAMPION

*Thank you for protecting smart meter data from ICE!
Congratulations for **winning adoption of AB 2788!***



5 WAYS TO SUPPORT OUR ADVOCACY

Your support keeps TURN working for California utility consumers. TURN is dedicated to ensuring equity, accessibility, and affordability for utility consumers, and supporting a sustainable future for our planet.

BECOME A “SPEAK OUT CHAMPION” MONTHLY CONTRIBUTOR

Make your voice heard loud and clear!

FAIR SHARE CHAMPION

Make a tax-deductible gift to TURN by donating stock (*you will need to provide to your brokerage account*)

Firm Name: First Republic Securities Company, LLC

DTC #: 0443

Account Name: THE UTILITY REFORM NETWORK

Account #: 33L114866

PLANNED GIFT — THE SYLVIA SIEGAL LEGACY FUND

You can make a residuary or specific bequest to TURN by including language in your will or living trusts or by designating TURN as a beneficiary of your retirement account or life insurance policy.

CORPORATE MATCH

You can double or triple your end of year giving! Many employers sponsor matching gift programs and will match charitable contributions made by their employees. Check with your HR department to see if your company will match your donation.

GIVE THE GIFT OF MEMBERSHIP

Introduce friends and associates to TURN by supporting our work in their name.

For questions or assistance, contact: Richard A. Perez, Chief Financial Officer
**REPLACE FOR CONTACT NUMBER W/
OFFICE # (THIS IS HIS PERSONAL CELL)**
(415) 706-4009 / rap@turn.org

THANK YOU!